

### “... The ideal blend of technology and expertise...”

#### VIQ Modernizes Digital Evidence Capture and Management in 200 Courtrooms Across Scotland

##### The Customer

In 2013, the Scottish Courts underwent a court modernization initiative designed to equip their justice system with the best of breed solution for the secure capture and management of digital audio and other related evidence from proceedings in courtrooms across the country.

After a multi-layered review of numerous competitive platforms, VIQ Solutions was awarded the contract based on the power of VIQ’s sophisticated yet easy to use software and on the strength of the company’s global reputation with other large-scale national customers like the UK Ministry of Justice and the US Executive Office of Immigration Review.

In 2014, VIQ completed the original implementation of 150 courtrooms across the country. VIQ’s powerful database functionality enables the Courts to monitor and manage activity in all courthouses across the country while maintaining the highest standards of cybersecurity and privacy. The Scottish Courts use multiple regional servers to manage and facilitate workflow and one national server that functions as a secure countrywide central repository for all audio and associated evidence. The Courts are also using VIQ’s NetScribe web-based transcription workflow to expedite their transcription process.



##### 2016 Expansion

In 2016 the Scottish Courts appointed AVMI, a global audio visual and managed services integrator, to conduct an independent review of all technology in use at the courts. After a stringent evaluation, including an examination of competitive solutions, VIQ was confirmed as the best provider for the secure digital capture and management of audio and evidence: “After a detailed examination of the company and products offered, it is obviously the ideal blend of technology and expertise that will work well in our customer’s environment,” said Adrian Robertson, Scottish Director for AVMI.

With this confirmation in hand the Scottish Courts moved ahead with an expansion of their VIQ installation, bringing the total to almost 200 courtrooms, with the VIQ platform securely managing the capture, routing and storage of tens of thousands of cases per year.

##### Conclusion

As the continued growth of country-wide projects like Scotland shows, VIQ is the global leader for the large-scale, secure capture and management of mission-critical digital audio and video evidence. Our current global customer base includes a dozen sites that operate between 500 and 900 fully networked fixed and mobile rooms apiece and our flexible, modular software design makes it easy for these enterprise customers to add both additional rooms as well as additional functionality such as video capture, mobility, secure cloud-based storage, customized web portals and more.