

Indiana Police Department Moves Up to Modern Digital AV Interview Solution

VIQ's Sophisticated Software Gives an Urban Police Department Court-Ready AV Evidence

The Customer

A large metropolitan police department located in the state of Indiana, USA.

The Problem

The department had out-grown their existing audio installation. They needed to be able to prove in court that the proper procedures and protocols were followed while interviewing suspects and witnesses and ensure that the evidence they worked hard to collect would stand up in court.

The VIQ Solution

The police department chose VIQ's powerful software to capture multi-channel digital audio and video of suspect and witness interviews in the department's interview rooms. The advanced VIQ solution provides them with not only a clear, verbatim digital AV record of all their interviews, but also a robust security back-end that provides chain of custody tracking on all files on the system to protect their evidence and prove to the court that the recordings are tamper-free.



On top of VIQ's top of the line security and auditing features, the department soon realized the many other benefits of the system:

- **Attach other evidence:** The department's scanned documents, reports, pictures, third-party surveillance videos, and more instantly become an indexed part of the record
- **Clip audio and video files:** Smaller, manageable segments are easily extracted from long interviews
- **Redact audio and video:** Sensitive portions of recordings are blacked out for sharing with other agencies while the secure original record stays intact
- **Monitor recordings remotely:** Other officers and staff live-monitor audio/video feeds from outside the interview rooms and make their own private notes
- **Search recordings:** Officers quickly search for and access previous recordings based on full or partial date/time information, interviewee name or other criteria using VIQ's powerful database

VIQ's adaptable, modular design also leaves the police department with lots of room to grow. VIQ can integrate with case management systems, provide integrated in-car or body cam AV capture and management, as well as offer flexible cloud-based storage options, providing the PD with lots of room for future expansion.

The Conclusion

With VIQ, this Indiana police department found a secure, top of the line digital audio-video solution that helps them efficiently process the hundreds of suspect and witness interviews that flow through their police station every year and provide rock-solid evidence that stands up in court.