



## End of Marketing Life Statement *RecordIAB*

VIQ Solutions Inc. (“VIQ”) announces the End of Marketing Life for the **VIQ Shuttle DRA, VIQ Shuttle and RecordIAB SE** (collectively “RecordIAB”) version 3.0.1 effective January 15<sup>th</sup>, 2009.

### 1. Replacement Product

RecordIAB SE will be replaced by Continuum. VIQ Shuttle and VIQ Shuttle DRA will be replaced by Continuum Shuttle. Software upgrades will not be available for RecordIAB SE or VIQ Shuttle products to Continuum products. Customers wishing to move from RecordIAB to a Continuum product will need to do so via the migration path specified by VIQ. Migration from RecordIAB to Continuum products can only be performed by the VIQ Professional Services Department.

### 2. Final Customer Shipment

Final customer ship date is January 31<sup>st</sup>, 2009.

### 3. Estimated End of Support - RecordIAB 3.0.1

Support for RecordIAB Version 3.0.1 will continue with patches and bug fixes as required. The Estimated End of Support date for RecordIAB Version 3.0.1 is December 31<sup>st</sup>, 2013. This applies to Version 3.0.1 only. Any versions of RecordIAB prior to 3.0.1 are no longer supported.

Customers holding current and valid Software, Support and Maintenance Agreements (“SSM”) with prior versions of RecordIAB will have until March 31<sup>st</sup>, 2009 to upgrade to RecordIAB Version 3.0.1 in order to qualify for continued support on a SSM basis.

Customer with prior versions of RecordIAB who do not have a current and valid SSM will only receive support from VIQ Solutions on a “best efforts,” time and material basis.

### 4. RecordIAB Migration to Continuum

A migration project plan outlining the migration path from RecordIAB 3.0.1 to Continuum will be provided to Authorized VARs on a case by case basis. Costs and time required will vary based on customer requirements.

### 5. Extended Support for Tenders and Bid Proposals

Continuum is the replacement for RecordIAB. For any outstanding bid or tenders, however, VIQ will not replace RecordIAB with Continuum. VIQ will honor any outstanding bids in which RecordIAB has been quoted until March 31, 2009.